



## ACR Software Support in Windows 7

ACR Software Package	Windows 7 – 32 Bit	Windows 7 – 64 Bit
TrendReader™ 2 (Version 2.35 and above)	Native Support	Native Support
TrendReader™ 2 Express (Version 2.50 and above)	Native Support	Native Support
EventReader™ Software for PowerWatch®	Native Support	Native Support
SmartButton™ Reader Software (Version 1.31 and above)	Native Support	Supported via “XP Mode” *
TrendReader™ Express (Discontinued - Replaced by TrendReader™ 2 Express)	Supported via “XP Mode” *	Supported via “XP Mode” *
PowerWatch® Software (Discontinued - Replaced by EventReader™ Software)	Supported via “XP Mode” *	Supported via “XP Mode” *

\* **Windows XP Mode is available for the Professional, Enterprise and Ultimate Editions of Windows 7.**  
**Note: Microsoft does not support Windows XP Mode on the Starter, Home Basic or Home Premium Editions of Windows 7.**

### Can I use my current ACR software applications on my Windows 7 system?

Yes! All current versions of ACR Software are compatible with Windows 7 32 bit natively. With the exception of SmartButton Reader Software, all current versions of ACR Software are compatible with Windows 7 64 bit natively. By installing Windows Virtual PC and Windows XP Mode on your Windows 7 system, you are able to use programs that are not compatible with Windows 7, in a virtual Windows XP 32 bit environment.

### What are “Windows Virtual PC” and “Windows XP Mode”?

Windows Virtual PC is a system emulation software package for the Windows 7 operating system. Windows XP Mode is a virtual machine package (operating system) for the Windows Virtual PC emulator. It contains a pre-installed, licensed copy of Windows XP Professional SP3. Its purpose is to allow software that can only run on XP to be able to run in Windows 7.

### Where can I get “Windows Virtual PC” and “Windows XP Mode”?

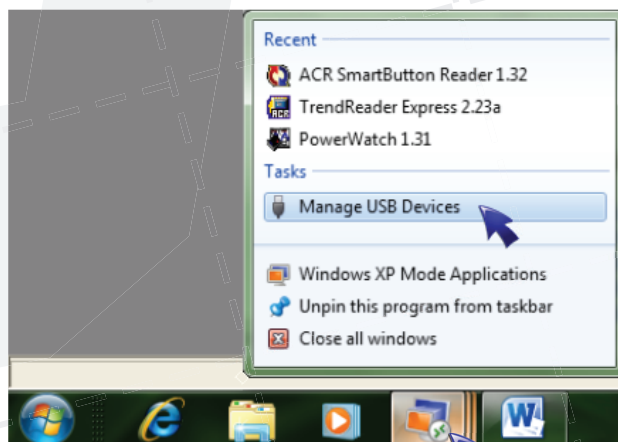
Download and install Windows Virtual PC and Windows XP Mode files (free of charge) from the Microsoft web-site: <http://www.microsoft.com/windows/virtual-pc/default.aspx>  
 (Note: Your PC must be running genuine Windows 7 to install Windows XP Mode.)

### Now what? How do I install my ACR application(s)?

After Windows Virtual PC and Windows XP Mode have been installed, launch Windows XP Mode from the Windows 7 Start Menu (Programs/Windows Virtual PC/Windows XP Mode). When XP Mode is up and running, install the ACR application using the installation CD as you would normally.

### Okay, I’ve installed the application(s) but my USB devices are not recognized by the system!

USB Devices must be “Attached” by using the USB Device Manager in Windows XP Mode before the application will recognize them. USB devices include the IC-102/LIC-102 USB Interface Cables, SmartButton USB interface cable and the ACR/Aten USB to Serial Adapter Cable.



- 1) Insert the interface cable into a USB port on your system.
- 2) Right click on the Virtual PC/Windows XP Mode icon on the task bar.
- 3) From the pop-up menu, select “Manage USB Devices”.

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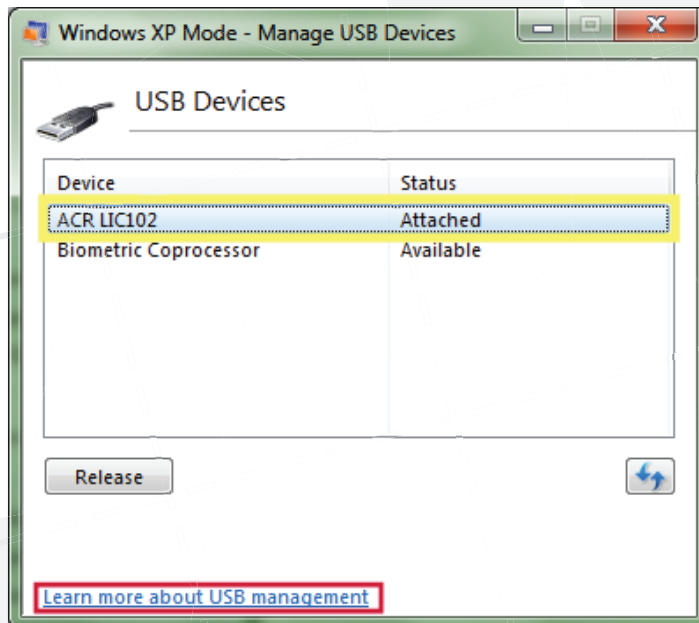


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4) Select the interface cable from the list of available devices and click "Attach"



5) Notice that the status of the device has changed to "Attached"

Now when you launch the ACR Application and scan for loggers, your device will be recognized.

For more help on how to use a USB device in your Windows XP virtual machine, click on "Learn more about USB management" at the bottom of the Manage USB Devices window.